



ELECTRICITY FACTS LABEL (EFL)

PLAN NAME: FanPlan Cool 11
TDU: AEP Texas North
DATE: 08/04/2025

ELECTRICITY PRICING

Average Monthly Use	500 kWh	1000 kWh	2000 kWh
Average Price Per kWh	12.8 ¢	13.0 ¢	13.1 ¢

This price disclosure for electric service is an example that is calculated utilizing the following price components:

Fanfare’s Base Charge	\$9.95	Per Billing Cycle
Fanfare’s Energy Charge	7.9¢	Per kWh (¢)
Smart Thermostat Credit	\$10.00	Per Billing Cycle
Auto Pay & Paperless Credit	\$5.00	Per Billing Cycle
TDU Delivery Charges	\$3.21	Per Month
	5.264100¢	Per kWh (¢)

The TDU Charges on this EFL reflect the delivery charges that your TDU is currently charging to Residential meter customers; these TDU charges do not reflect your TDU charges if you a non-Residential meter customer. TDU Delivery Charges (i) include all recurring charges from your TDU, (ii) can be changed by your TDU at any time, and (iii) are passed through to you without-mark-up. This price disclosure is an example based on average prices—your average price for electricity service will vary according to your usage. The average prices shown above do not include state and local sales taxes. Any non-recurring fees from the TDU will be passed through to you without mark-up. Some areas subject to a TDU underground Facilities and Cost Recovery Charge authorized by the city that is not included in the price above.

The price you pay each month will consist of the Base Charge (if applicable), Energy Charge, and TDU Delivery Charges, less the *Smart Thermostat Credit* and *Auto Pay & Paperless Credit*, if applicable. Failure to enroll an eligible thermostat, and/or opting out of more than [2] program events in a billing period will result in forfeiture of the Smart Thermostat Credit for that billing period. The Smart Thermostat Credit may be prorated for any days in the billing period during which any enrolled Thermostat is not connected or is not transmitting information to Fanfare Energy for 8 or more hours.

The Auto Pay & Paperless Communications credit will not be applied to any billing cycle in which one of the following occur: (1) you opt out of (or otherwise cause to stop) Auto Pay or Paperless Communications; (2) you fail to maintain a valid email address on file, or (3) your most recent invoice becomes overdue because of Auto Pay failure caused by either a lack of funds or incorrect payment information. You will remain eligible to receive the Auto Pay & Paperless Communications Credit even if you ask Fanfare to send you a physical copy of your bill via regular mail, which you may do at any time by contacting Fanfare’s customer service team.

OTHER KEY TERMS and QUESTIONS

See Fanfare Energy’s Terms of Service for full description of fees, deposit policy, and other terms. You agree to receive any and all non-billing written communications from Fanfare Energy via e-mail, text message, or through other electronic means. You understand and agree that Fanfare Energy will issue bills to you via email, unless you elect during enrollment or in your My Account portal to receive your monthly bill by mail via the United States Postal Service.

DISCLOSURE CHART

Type of Product	Fixed Rate
Contract Term	11 Months
Do I have any termination fee or any fees associated with the terminating my service?	Yes, \$200
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The average price may change to reflect actual changes in AEP Texas North’s charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees. Your energy charge from Fanfare will not change unless federal, state or local laws or regulatory actions impose new or modified fees or costs on Fanfare that are beyond Fanfare’s control.
What other fees may I be charged?	Fees not included above: Disconnect Notice Fee: \$20; Insufficient Funds Fee: \$25; Disconnect Due to Non-Pay Fee: \$35; Reconnection Fee: \$35; Late Payment Penalty: 5% of delinquent balances. See Non-Recurring Charges section of Fanfare Energy’s Terms of Service for more information.
Is this a pre-pay or pay in advance product?	No
Does REP purchases excess distributed renewable generation?	No
Renewable content	23.7%
Statewide average for renewable content	35.2%

Elevate Energy, LLC d/b/a Fanfare Energy | Mailing Address: P.O. Box 1288, Greens Farms, CT 06838 | FanfareEnergy.com | Care@fanfareenergy.com | (855) 955-5303 | Monday through Friday 7 a.m. - 7 p.m., CST, excluding holidays

PUCT Certification No. 10353 | Version: AEP Texas NorthFanPlanCool1.97